



Terms and Conditions for the
United Karate Association

www.officialuka.co.uk

INTRODUCTION

To help you get the best out of UKA and to understand our responsibilities to you and your responsibilities to us, please read these terms and conditions. Please remember that if you sign up to any of our online facilities or groups, extra terms and conditions may apply. The language we use should make these terms and conditions as clear as possible. If you have any questions, a member of our team at your club will be happy to help you.

Definitions that apply to part A

You – the lead member– anyone who is linked to your membership.

We and us – UKA, Your club .

Responsibilities of lead members and linked members

1: All members who sign up will abide by the clubs code of conduct when attending any classes, events or camps. (Code of conduct can be found on our website)

2: All members will abide by class rules and etiquette.

3: Any members in violation of parts 1 and 2 can result in temporary and permanent expulsion from UKA at the management's discretion.

Memberships:

1: All members are required to take out an annual membership with UKA to attain a karate license for grade tracking and insurance purposes.

2: All members will undertake individual or family memberships with their chosen instructor and will pay them directly on a monthly basis.

3: To receive membership expiry dates and information members can register online with UKA at <https://www.clubright.co.uk/c/officialuka>

Using other clubs:

- 1: All members are required to contact their instructor before attending another club.
- 2: Members ability to move and interchange clubs is at the instructors and clubs discretion.

Ending Membership

- 1: Members should consult their instructor and give careful consideration before ending their membership.
- 2: Members have the right to end their membership providing they have no outstanding membership fees.

Complaints:

We are committed to making sure our members are satisfied with the service we provide, but we are realistic enough to know that things don't go according to plan all the time. If you have a complaint, we want to know about it as soon as possible so that we may fully investigate it and sort the matter out. b If you have a complaint, you should first tell the instructor at your club. If you are not satisfied with their response, you should contact the chief instructor Ian Cuthbert.

Liability:

We do not accept liability for damage or loss to your property or a guest's property that may happen on the premises or within the grounds of your club or any other UKA club, other than the liability which arises from our negligence or our failure to take reasonable care. b We do not accept liability for the injury or death of any member, child or guest that may happen on the premises or within the grounds of your club or any other UKA club, other than the liability which arises from our negligence or our failure to take reasonable care. c Nothing in these terms and conditions is meant to limit any rights you might have as a consumer. 22 Data protection a We keep to the Data Protection Act 1998. b We will deal with all information we hold about you in line with our privacy policy which you can get from our website at www.officialuka.co.uk. If you want to know what information we hold about you, or you want us to correct any information we hold about you, the appropriate procedures are set out in our privacy policy.

Children:

We welcome children to our clubs but they must behave reasonably. They must not put themselves or other people in danger or prevent other members from enjoying the class. If your child is behaving unreasonably, we have the right to speak to you or the child about this and invoke our class rules and penalties. If your child continues

to behave unreasonably, whether on one visit to the club or over a number of visits to the club, we will try to sort out the issue by meeting with you. If we cannot sort out the issue during the meeting, we have the right to suspend the child from using any club. If we suspend your child from using a club and you want to appeal against this, you must appeal in writing to the chief instructor Ian Cuthbert.